



OFFICE OF THE ATTORNEY GENERAL  
STATE OF ILLINOIS

**Lisa Madigan**  
ATTORNEY GENERAL

January 9, 2012

International Cemetery, Cremation and Funeral Association  
Pet Loss Professional Alliance  
107 Carpenter Drive, Suite 100  
Sterling, VA 20164

Dear Pet Loss Professional Alliance:

As you know, beginning in January 1, 2002, providers of companion animal cremation services in Illinois must provide, at least once a year, a written explanation of services, without charge, to the Office of the Illinois Attorney General. The written explanation of services must include a detailed explanation of each service offered, including the specific services provided. The written explanation must disclose if part of the deceased companion animal will be removed, used, or sold by the provider. I write to remind your Illinois members of their obligations under the law, and to thank them in advance for their compliance.

For a greater understanding of their obligations under the law, I encourage your Illinois members to review the statute with their attorney and/or contact your trade organization. This office wants to cooperate and work with animal crematories on this matter. Hopefully you can communicate this information to your members via e-mail or your trade organization's newsletter. The Attorney General's office will begin checking compliance in the near future. Please advise your Illinois members to send their written explanation of services to:

Office of the Illinois Attorney General  
Attn: Richard Ginter  
500 South Second Street  
Springfield, IL 62706

If you have any specific questions or need more information, please feel free to contact Assistant Attorney General E. Paige Boggs at 312-814-1528 or [eboggs@atg.state.il.us](mailto:eboggs@atg.state.il.us).

Sincerely,

A handwritten signature in blue ink, appearing to read "Jim Kole".

Jim Kole, Chief  
Consumer Fraud Bureau  
Illinois Attorney General's Office